



NORTH WEST
COMMUNITY TRANSITION
SUPPORT

2015
RESOURCE
GUIDE

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BACKGROUND INFORMATION

North West LLEN Community Transition Support (CTS)

CTS is an initiative funded by North & West Metropolitan Region Department of Health and Human Services (DHHS) to improve education, employment and community participation outcomes for young people with disabilities aged 18 to 21 years, who are eligible for FFYA funding.

This will be achieved through two key objectives:

- Improved career development practice in special schools
- Increased opportunities for young people with a disability to participate in open employment, further education and community participation.

CTS is supported by a consortium of 7 Local Learning and Employment Networks (LLENs) across the region. The CTS initiative is being delivered across the following geographical North West region:

Northern Division	Western Division
Banyule City Council	Brimbank City Council
Darebin City Council	Hobsons Bay City Council
Hume City Council	Maribyrnong City Council
Moreland City Council	Melton City Council
Nillumbik Shire Council	Melbourne City Council
Whittlesea City Council	Moonee Valley City Council
Yarra City Council	Wyndham City Council

Local Learning & Employment Networks (LLENs)

There are 31 Local Learning and Employment Networks or LLENs in Victoria. The aim of each LLEN is to support young people, 10 – 19 years old, within its geographical boundaries by improving their participation, engagement, attainment and transition outcomes.

LLENs are made up a range of groups and organisations including education and training providers, business and industry, community agencies, and parent and family organisations. LLENs have a particular focus on young people at risk of disengaging, or who have already disengaged from education, training and are not in meaningful employment.

Each LLEN creates strategic, sustainable partnerships that improve education and transition outcomes for young people, including increasing Year 12 or equivalent attainment rates. LLENs use their knowledge of the region to influence strategic planning and broker partnerships among key stakeholders to support young people to remain engaged, or re-engage, in education or training.

LLENs often publish a resource guide which will include additional contacts and/or organisations that are specific to their local government areas in which they operate. These resources can be sourced on their websites or, alternatively, a hard copy can be picked up from their offices.

LLENs across the North-West Region of Melbourne:

BANYULE/NILLUMBIK LLEN

24 Louis Street, GREENSBOROUGH,. 3088
(03 9431 8000
<http://www.bnllen.org.au>

BRIMBANK/MELTON LLEN

Level 1, 13-15 Lake Street, CAROLINE SPRINGS,3023
(03 9361 9306
<http://www.bmlen.org.au>

CAPITAL CITY LLEN

Level 2, Suite 208, 343 Little Collins Street, MELBOURNE, 3000
(03) 9600 3638
<http://www.cclen.org.au>

HUME/WHITTLESEA LLEN

54-58 Dimboola Road, BROADMEADOWS, 3047
(03) 9309 5500
<http://www.hwllen.com.au>

INNER NORTHERN LLEN

29 Sydney Road, MORELAND, 3058
(03) 9384 2325
<http://www.inllen.org.au>

MARIBYRNONG/MOONEE VALLEY LLEN

40 Bellair Street, KENSINGTON, 3031
(03) 9376 7251
<http://www.mmvllen.org.au>

WYNBAY LLEN

1/2 Main St, POINT COOK, 3030
(03) 9394 6331
<http://www.wynbayllen.org.au>

Department of Health & Human Services (DHHS)

Futures for Young Adults (FFYA)

Post-school funded support is available through Futures for Young Adults (also known as FFYA) for people who meet the criteria above. FFYA is funding provided by the department to support young people to develop the skills needed to access further education, training or employment, or to participate in community activities. It is available for young people who meet the following criteria:

- are aged 18-21 years
- are a permanent resident of Victoria
- have been assessed as eligible and receiving/have received support through the DEECD Program for Students with Disabilities or equivalent in the Catholic and Independent sector
- have a disability as described by the *Disability Act 2006*.

Exceptions may be made for people who successfully complete their Victorian Certificate of Education (VCE) or Victorian Certificate of Applied Learning (VCAL) and leave school before turning 18 years. All students with a disability leaving secondary school studies don't have to apply for FFYA to start as soon as you leave school. You can have a go at getting a job or enrolling in further education first. If you find that this does not work out for you, you can still apply for FFYA funding support.

FFYA funding is provided for up to a maximum of three years and will stop once you turn 21 years of age. The department's website contains information about post-school transition:

<http://www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs/post-school-transition-support>

Disability Intake & Response Service

Tel: 1800 783 783

TTY: 1800 008 149

About the CTS Resource Guide

CTS is working with 22 specialist schools across the north west region. This Guide is a service directory to assist Transition Coordinators and teachers within special school settings with information about local specialist services.

The areas of organisations that are documented within this Guide include:

- The types of options for life 'beyond the school gate'
- Further education and training
- Employment
- Community participation

While most of the services and organisations referred to in this Guide are meant for students who are transitioning out of school, some of these services are accessible to students while they are still in school. This includes those that offer School Based Apprenticeship and Traineeships (SBATs), volunteering opportunities, recreation programs and activities.

Disclaimer: the information and content of this publication is provided as general information and should be used as a guide only. While every effort has been made to ensure the information is accurate, CTS disclaims any liability for errors and/or omissions. Users should verify information with the relevant organisations.

Further Education Providers

Continuing to learn, train and develop skills is one of many options available to students who complete secondary school studies. These can be taken up at a

- TAFE
- University
- Adult Learning Centres such as a Neighbourhood House
- Community Centre, Learn Local providers and
- Registered Training Organisations (RTOs)

All courses can be undertaken to assist with skill development.

The Victorian Tertiary Admissions Centre (VTAC)

VTAC is the central office that administers the application and offer process for places in tertiary courses at university, TAFE and independent tertiary colleges in Victoria. VTAC receives and forwards application information and supporting documentation to the course selection authorities at institutions.

You can find out more about tertiary courses including a full list of institutions on the website <http://www.vtac.edu.au> or Phone: 1300 364 133.

Special Entry Access Scheme (SEAS)

If you are applying for a TAFE or University course through the Victorian Tertiary Admissions Centre (VTAC), you may be able to apply through the Special Entry Access Schemes (SEAS) when you submit your VTAC application. SEAS provides special consideration to those who are considered to have experienced educational disadvantage for a variety of reasons—included within this provision are personal disability or a medical condition(s).

For more information about SEAS you can visit <http://www.vtac.edu.au/applying/seas.html>

Disability Liaison Officers (DLO)

A Disability Liaison Officers (DLOs) role is to provide supports for students with a disability while they undertake their studies. There is a DLO or equivalent at every TAFE and University throughout the State. The type of assistance that they provide can include the following:

- Academic Support Workers (i.e. note takers, interpreters, readers)
- Access to adaptive technology (i.e. voice activated software)
- Alternative arrangements for assessment (i.e. additional time, scribe, reader)
- Alternative format course materials (i.e. braille, disk)
- Enrolment and campus orientation
- Liaison with lecturers/teachers
- Physical access to facilities
- Referral to other support services (i.e. counselling, health, housing, financial aid, learning skills unit)

If you are considering further education at a TAFE or University making contact with the DLO based at the institution is a great place to start. You can refer to the website of the TAFE and/or University for contact details.

(Source: <http://imvc.com.au/youth-and-communities/broaden-your-horizons/education/disability-liaison-contacts>)

TAFE

Holmesglen

332 St Kilda Rd, Southbank, Victoria
1300 639 888
Disability Support Services: (03) 9564 1972
<http://www.holmesglen.edu.au/>

Kangan Institute

Broadmeadows Campus
Pearcedale Parade, Broadmeadows, VIC, 3047

Essendon Campus
[38 Buckley Street, Essendon, VIC, 3040

13 TAFE (13 8233)
Disability Liaison Officer: 03 9279 2511
<https://www.kangan.edu.au/>

Melbourne Polytechnic (Formerly NMIT)

77 St Georges Rd, Preston Victoria 3072 Australia
(03) 9269 1200 – general enquiries
(03) 9269 8400 – course enquiries
(03) 9269 1401 – Disability Liaison Unit
<http://www.melbournepolytechnic.edu.au/>

RMIT University (TAFE)

124 La Trobe Street, Melbourne, VIC, 3000
(03) 9925 2000
(03) 9925 3673 – Disability Liaison Unit
<http://www.rmit.edu.au/>

Victoria University

City King Campus
225 King Street, Melbourne

Melton Campus
Rees Road, Melton South

St. Albans Campus
McKechnie St, St Albans

Sunshine Campus
460 Ballarat Road, Sunshine

Werribee Campus
Hoppers Lane, Werribee

Additional campuses found here: <http://www.vu.edu.au/campuses-services/our-campuses>
(03) 9919 4000 <http://www.vu.edu.au/>

William Angliss Institute of TAFE

City Campus

555 La Trobe St, Melbourne, Victoria, 3000
1300 ANGLISS
(03) 9606 2111
<http://www.angliss.edu.au/>

University

Australian Catholic University

Fitzroy Campus

115 Victoria Parade Fitzroy Victoria 3065
(03) 9953 3000
Disability Advisory Unit: 03 9953 3413
<http://www.acu.edu.au/>

La Trobe University

City Campus

Level 20, 360 Collins Street, Melbourne, , 3000

Franklin Street Campus

215 Franklin Street, Melbourne, 3000

Bundoora Campus

La Trobe University, Melbourne, 3086

1300 135 045
Equality and Diversity Centre: (03) 9479 1510
<http://www.latrobe.edu.au/>

Monash University

Parkville Campus

381 Royal Parade, Parkville, Victoria, 3052
Tel: (03) 9903 9635
Social Justice Unit and Disability Services: 03 9905 5704
<http://www.monash.edu.au/>

RMIT University

City Campus

124 La Trobe Street, Melbourne, 3000

(03) 9925 2000
Disability Liaison Unit: (03) 9925 3673
<http://www.rmit.edu.au/>

The University of Melbourne

Parkville Campus Grattan St, Parkville, 3010	Southbank Campus 234 St. Kilda Road, Southbank, 3006
13 MELB (13 6352) http://www.unimelb.edu.au/	

Victoria University

City King Campus 225 King Street, Melbourne	St. Albans Campus McKechnie St, St Albans
Melton Campus Rees Road, Melton South	Sunshine Campus 460 Ballarat Road, Sunshine
Werribee Campus Hoppers Lane, Werribee	
Additional campuses found here: http://www.vu.edu.au/campuses-services/our-campuses (03) 9919 4000 http://www.vu.edu.au/	

Search for a Course

A wide variety of courses may be found on a range of websites.

- For a TAFE Course Directory you can search here: www.tafe.vic.gov.au or www.otte.vic.gov.au/tafe/courseline
- Victorian Tertiary Admissions Centre (VTAC): www.vtac.edu.au
- The Council of Adult Education is another excellent place to search for courses: www.cae.edu.au
- Short Courses Victoria: www.shortcourses.vic.gov.au

Registered Training Organisations (RTOs)

RTOs are providers registered by ASQA (or, in some cases, a state regulator) to deliver vocational education and training (VET) services. RTOs are recognised as providers of quality-assured and nationally recognised training and qualifications. RTOs deliver nationally recognised courses and accredited Australian Qualifications Framework (AQF) VET qualifications. RTOs can offer qualifications at the following levels:

- Certificates I, II, III and IV
- Diploma
- Advanced Diploma
- Vocational Graduate Certificate
- Vocational Graduate Diploma

A complete list of RTOs can be searched for at <http://www.training.gov.au/>

Learn Locals

Learn Local organisations are funded by the Victorian Government and exist Victoria wide. Learn Locals provide a range of education and training programs that can cater to meet the learning needs of the individual. Learn Locals can support community members to return to study, improve reading, writing and math skills, gain a qualification, get a job or learn something new.

To find out more about Learn Locals and what they offer you can read more here:

<http://learnlocal.org.au/about>

Local Government Areas:

BANYULE:

- **BATCH**
Ted Ajani Reserve, 2/284 Thompsons Rd, LOWER TEMPLESTOWE 3107
(03) 9850 3687
<http://www.livelearnajani.org.au>
- **Employment Focus**
1st floor, 73-75 Burgundy Street, HEIDELBERG 3084
(03) 9450 5700
<http://www.e-focus.org.au>
- **Olympic Adult Education**
21 Alamein Road, HEIDELBERG WEST, 3081
(03) 9450-2665
<http://www.oae.vic.edu.au>

BRIMBANK:

- **AMES**
16 Victoria Square, ST ALBANS 3021
(03) 9366 0433
<http://www.ames.net.au>
- **Campbell Page**
Suite 12, Level 1 Office Precinct
399 Melton Highway, TAYLORS LAKE 3038
(03) 8362 6111
<http://www.campbellpage.com.au>
- **Community West**
Level 1, 358 Main Road West, ST ALBANS 3201
(03) 8312 2000
<http://www.communitywest.org.au>
- **Yooralla**
1 Andrea Street, ST ALBANS 3021
(03) 9310 8704
<http://www.yooralla.com.au>

DAREBIN:

- **Arts Project Australia**
24 High Street, NORTHCOTE 3070
(03) 9482 4484
<http://www.artsproject.org.au>
- **Brite Institute (Victorian Vocational Rehabilitation Association)**
463 High Street, NORTHCOTE, VIC 3070
(03) 9481 6422
<http://www.briteind.com.au>
- **Employment Focus**
1st floor, 73-75 Burgundy Street, HEIDELBERG 3084
(03) 9450 5700
<http://www.e-focus.org.au>
- **Holden Street Neighbourhood House Inc**
128 Holden Street, NORTH FITZROY 3068
(03) 9489 9929
<http://www.holdenstreet.org.au>
- **Jika Jika Community Centre**
Cnr Union & Plant Streets, NORTHCOTE, 3070
(03) 9482-5100
<http://www.jikajika.org.au>
- **Kew Neighbourhood Learning Centre**
2-12 Derby Street, KEW, 3101
(03) 9853 3126
<http://www.kewnlc.org.au>
- **Mental Illness Fellowship Victoria**
276 Heidelberg Road, FAIRFIELD, 3078
(03) 8486 4200
<http://www.mifellowship.org>
- **Olympic Adult Education**
21 Alamein Road, HEIDELBERG WEST, 3081
(03) 9450-2665
<http://www.oae.vic.edu.au>
- **Preston Neighbourhood House**
218 High Street, PRESTON, 3072
(03) 9484-5806
<http://www.prestonhouse.org.au>
- **SPAN Community House**
64 Clyde Street, THORNBURY, 3071
(03) 9480-1364
<http://www.spanhouse.org>

- **Thornbury Women's Neighbourhood House**
131 Shaftesbury Parade, THORNBURY, 3071
(03) 9480-0466
<http://www.twnh.vic.edu.au>
- **Yooralla**
Suite 3-5, 1401 Burke Road, KEW EAST, 3102
(03) 9666 4500
<http://www.yoorallacollege.com.au>

HOBSONS BAY:

- **AMES**
Level 3, 255 William Street, MELBOURNE, 3000
(03) 9926 4717
<http://www.ames.net.au>
- **Gateway Social Support Options**
43 Paxton Street, SPOTSWOOD, 3015
(03) 9399 3511
<http://www.gatewaysupport.org.au>
- **Inner Melbourne Vet Cluster**
Level 1, 71 Palmerston Cres, SOUTH MELBOURNE, 3205
(03) 9686 2354
<http://www.mvc.com.au>
- **Learn for Yourself**
224 Danks Street, ALBERT PARK, 3206
(03) 9682 5390
<http://www.learnforyourself.org.au>

HUME:

- **Banksia Gardens Community Services**
71-81 Pearcedale Parade, BROADMEADOWS, 3047
(03) 9309-8531
<http://www.bansiagardens.org.au>
- **Brite Institute (Victorian Vocational Rehabilitation Association)**
Cnr Belfast Street and Dallas Drive, BROADMEADOWS 3047
(03) 9481 6422
<http://www.briteind.com.au>
- **Craigieburn Education & Community Centre**
20 Selwyn Avenue, CRAIGIEBURN, 3064
(03) 9308-1477
<http://www.craigieburn.org.au>

- **Dallas Neighbourhood House**
182 Widford Street, BROADMEADOWS, 3047
(03) 9302 2095
<http://www.dallasnh.org.au>
- **Meadow Heights Learning Shop**
3 - 13 Hudson Circuit, MEADOW HEIGHTS, 3048
(03) 9301-9200
<http://www.mhls.com.au>
- **Roxburgh Park Homestead Community Centre**
30 Wiltshire Drive, ROXBURGH PARK, 3064
(03) 9205 2760
<http://www.hume.vic.gov.au/homestead>

MARIBYRNONG:

- **AMES**
289 Barkly Street, FOOTSCRAY, 3011
(03) 9687 3494
<http://www.ames.net.au>
- **Angliss Neighbourhood House**
2/11 Vipont Street, FOOTSCRAY, 3011
(03) 9687-9908
<http://www.anglissnh.net.au>
- **Australian Multicultural Community Services**
Suite 111, 44–56 Hampstead Road, MAIDSTONE, 3012
(03) 9689 9170
<http://www.amcservices.org.au>
- **Duke Street Community House**
27 Duke Street, SUNSHINE, 3020
(03) 9311 9973
<http://www.dscho.org.au>
- **Farnham Street Neighbourhood Learning Centre**
28 Farnham Street, FLEMINGTON, 3031
(03) 9376 9088
<http://www.fsnlc.org>
- **Footscray Community Arts Centre**
45 Moreland St, FOOTSCRAY, 3011
(03) 9362 8809
<http://www.footscrayarts.com>
- **JobCo Training**
Suite 7, 12 Pascoe Vale Rd, MOONEE PONDS, 3039
(03) 9326 0322
<http://www.jobco.com.au/en>

- **Kensington Neighbourhood House Inc**
89 McCracken Street, KENSINGTON, 3031
(03) 9376 6366
<http://www.kensingtonneighbourhoodhouse.com>
- **The New Hope Foundation Inc**
21 Victoria Street, FOOTSCRAY, 3011
(03) 9687 4500
<http://www.newhope.asn.au>
- **Westgate Community Initiatives Group**
Level 1 Cnr Albert and Paisley Street, FOOTSCRAY, 3011
(03) 9689 3437
<http://www.wcig.org.au>
- **Wingate Avenue Community Centre**
13A Wingate Avenue, ASCOT VALE, 3032
(03) 9376 5244
<http://www.wingateace.com.au>

MELBOURNE:

- **AMES**
Level 3, 255 William Street, MELBOURNE 3000
(03) 9926 4717

Level 4, 1 Little Collins Street, MELBOURNE 3000
(03) 9938 4000
<http://www.ames.net.au>
- **Centre for Adult Education**
253 Flinders Lane, MELBOURNE 3000
(03) 9652 0611
<http://www.cae.edu.au>
- **Yooralla**
Level 2, 244 Flinders Street, MELBOURNE 3000
(03) 9916 5842
<http://www.yooralla.com.au>

MELTON:

- **Djerriwarrh Community House**
239 Station Road, MELTON, 3337
(03) 8746-1000
<http://www.djerriwarrh.org.au>
- **Melton South Community Centre Inc**
26 Exford Road Melton South, MELTON SOUTH, 3338
(03) 9747-8576
<http://www.meltonsouth.org.au>

MOONEE VALLEY:

- **AMES**
289 Barkly Street, FOOTSCRAY, 3011
(03) 9687 3494
<http://www.ames.net.au>
- **Australian Multicultural Community**
Suite 111, 44–56 Hampstead Road, MAIDSTONE, 3012
(03) 9689 9170
<http://www.amcservices.org.au>
- **Brunswick Neighbourhood House**
43A De Carle St Warr Park Community Centre, BRUNSWICK, 3056
(03) 9386-9418
<http://www.bnhc.vic.edu.au>
- **Farnham Street Neighbourhood Learning Centre**
28 Farnham Street, FLEMINGTON, 3031
(03) 9376-9088
<http://www.fsnlc.org>
- **Footscray Community Arts Centre**
45 Moreland St, FOOTSCRAY, 3011
(03) 9362 8809
<http://www.footscrayarts.com>
- **JobCo Training**
Suite 7, 12 Pascoe Vale Rd, MOONEE PONDS, 3039
(03) 9326 0322
<http://www.jobco.com.au/en>
- **Kensington Neighbourhood House Inc**
89 McCracken Street, KENSINGTON, 3031
(03) 9376 6366
<http://www.kensingtonneighbourhoodhouse.com>
- **Moreland Adult Education Association Inc**
344 Sydney Road, COBURG, 3058
(03) 9383 7943
<http://www.mae.vic.edu.au>
- **North Melbourne Language and Learning Inc**
Ground floor, 33 Alfred Street, NORTH MELBOURNE, 3051
(03) 9326 7447
<http://www.nmll.org.au>
- **North Carlton Railway Station Neighbourhood House**
20 Solly Avenue, PRINCES HILL, 3054
(03) 9380 6654
<http://www.railwayneighbourhoodhouse.org.au/>

- **Robinson Reserve Neighbourhood House**
104A Reynard Street, COBURG, 3058
(03) 9386-7128
<http://www.rrn timer.org.au>
- **The Centre Connecting Community in North and West Melbourne Inc**
58 Errol Street, NORTH MELBOURNE, 3051
(03) 9328 1126
<http://www.centre.org.au>
- **The New Hope Foundation Inc**
21 Victoria Street, FOOTSCRAY, 3011
(03) 9687 4500
<http://www.newhope.asn.au>
- **Westgate Community Initiatives Group**
Level 1 Cnr Albert and Paisley Street, FOOTSCRAY, 3011
(03) 9689 3437
<http://www.wcig.org.au>
- **Wingate Avenue Community Centre**
13a Wingate Avenue, ASCOTVALE Victoria, 3032
(03) 9376-5244
<http://www.wingateace.com.au>
- **Yooralla**
2–10 Prospect Street, PASCOEVALE, 3044
(03) 9354 1012
<http://www.yooralla.com.au>

MORELAND:

- **Arts Project Australia**
24 High Street, NORTHCOTE, 3070
(03) 9482 4484
<http://www.artsproject.org.au>
- **Brite Institute (Victorian Vocational Rehabilitation Association)**
463 High Street, NORTHCOTE, 3070
(03) 9481 6422
<http://www.briteind.com.au>
- **Brunswick Neighbourhood House**
43A De Carle St Warr Park Community Centre, BRUNSWICK, 3056
(03) 9386-9418
<http://www.bn timer.vic.edu.au>
- **Carlton Neighbourhood Learning Centre Inc**
20 Princes Street, NORTH CARLTON, 3054
(03) 9347 2739
<http://www.cnlc.org.au>

- **CERES**
 Cnr Roberts & Stewart Street, EAST BRUNSWICK, 3057
 (03) 9389 0124
<http://www.ceres.org.au>
- **Farnham Street Neighbourhood Learning Centre**
 28 Farnham Street, FLEMINGTON, 3031
 (03) 9376 9088
<http://www.farnhamst.fsnlc.net/online>
- **Holden Street Neighbourhood House Inc**
 128 Holden Street, NORTH FITZROY, 3068
 (03) 9489 9929
<http://www.holdenstreet.org.au>
- **Jika Jika Community Centre**
 Cnr Union & Plant Streets, NORTHCOTE, 3070
 (03) 9482-5100
<http://www.jikajika.org.au>
- **JobCo Training**
 Suite 7, 12 Pascoe Vale Rd, MOONEE PONDS, 3039
 (03) 9326 0322
<http://www.jobco.com.au/en>
- **Moreland Adult Education Association Inc**
 344 Sydney Road, COBURG, 3058
 (03) 9383 7943
<http://www.mae.vic.gov.au>
- **North Carlton Railway Station Neighbourhood House**
 20 Solly Avenue, PRINCES HILL, 3054
 (03) 9380 6654
<http://www.railwayneighbourhoodhouse.org.au/>
- **North Melbourne Language and Learning Inc**
 Ground floor, 33 Alfred Street, NORTH MELBOURNE, 3051
 (03) 9326 7447
<http://www.nml.org.au>
- **Preston Neighbourhood House**
 218 High Street, PRESTON, 3072
 (03) 9484-5806
<http://www.prestonhouse.org.au>
- **Robinson Reserve Neighbourhood House**
 104A Reynard Street, COBURG, 3058
 (03) 9386-7128
<http://www.rrnh.org.au>

- **SPAN Community House**
64 Clyde Street, THORNBURY, 3071
(03) 9480-1364
<http://www.spanhouse.org>
- **Sussex Neighbourhood House**
235 Sussex Street, Pascoe Vale, 3044
(03) 9354-2210
<http://www.sussexnh.org.au>
<http://www.mae.vic.edu.au>
- **Thornbury Women's Neighbourhood House**
131 Shaftesbury Parade, THORNBURY, 3071
(03) 9480-0466
<http://www.twnh.vic.edu.au>
- **Wingate Avenue Community Centre Inc**
13A Wingate Avenue, ASCOT VALE, 3032
(03) 9376 5244
<http://www.wingateace.com.au>
- **Yooralla**
2–10 Prospect Street, PASCOEVALE, 3044
(03) 9354 1012
<http://www.yooralla.com.au>

NILLUMBIK:

- **Living and Learning Nillumbik**
739 Main Road, ELTHAM, 3095
(03) 9433-3744
<http://www.livinglearningnillumbik.vic.gov.au>

WHITTLESEA:

- **Whittlesea Community House Inc**
92A Church Street, WHITTLESEA, 3757
(03) 9716 3361
<http://www.whittleseacommunitynetwork.org.au>

WYNDHAM:

- **Wyndham Community and Education Centre**
3 Princes Highway, WERRIBEE, 3030
(03) 9742-4013
<http://www.wyndhamcec.org.au>

YARRA:

- **Melbourne City Mission**
164-180 Kings Way, SOUTH MELBOURNE, 3205
(03) 8625 4444
<http://www.melbournecitymission.org.au>
- **Newport Community Education Centre**
43 Mason Street, NEWPORT, 3015
(03) 9391 8504
<http://www.outletsco-op.com.au>
- **Port Melbourne Neighbourhood Centre**
Cnr Liardet and Nott Streets, Port Melbourne 3207
(03) 9645 1476
<http://www.pmnc.org.au>
- **South Kingsville Community Centre**
43 Paxton Street, SOUTH KINGSVILLE 3015
(03) 9399-3000
<http://www.southkingsvillecc.com.au>
- **Williamstown Community & Education Centre**
14 Thompson St Joan Kirner House, WILLIAMSTOWN, 3016
(03) 9397-7349
<http://www.williamstown-spotswoodcc.org.au>
- **Yarraville Community Centre**
59 Francis Street, YARRAVILLE, 3013
(03) 9687 1560
<http://www.ycc.net.au>

Employment

Apprenticeships and Traineeships

An apprenticeship and traineeship provides an opportunity for students to become trained and qualified in a trade or particular type of job. They offer the individual the opportunity to work and earn money while attaining a nationally recognised qualification on completion of training.

School Based Apprenticeship and Traineeships (SBATs)

A School Based Apprenticeship and Traineeship (SBATs) is available to secondary school students over 15 years old and enrolled in the Victorian Certificate of Education (VCE) or the Victorian Certificate of Applied Learning (VCAL).

An SBAT offers students employment, school and training simultaneously. A training contract with an employer is undertaken, which is signed by the school and formally registered with the Victorian Registration and Qualifications Authority (VRQA) and leads to a nationally recognised qualification.

An SBAT forms an integral part of the student's school learning program. To meet the requirements of the SBAT an equivalent of 7 hours in the work place and 6 hours attributed to training is the standard.. However, there is some flexibility with how this is managed and depends on the needs of the employer and RTO. Training can occur in a formal classroom setting or alternatively on-the-job. For students with a disability a modified training plan will need to be negotiated between the RTO and employer to meet the capabilities of the student, so that they are well-supported to complete the relevant Certificate level.

Workplace Learning Coordination (WLC)

Workplace Learning Coordinators work with LLENs, secondary schools, vocational education and training (VET) providers, the Learn Local adult and community education sector and local employers to coordinate work placements for school-based apprenticeships and traineeships, structured workplace learning and work experience.

- **Banyule Nillumbik LLEN area (Banyule – Nillumbik)**
Monica Rigby – BNLLLEN
(03) 9431 8012
email: mrigby@bnllen.org.au
- **Brimbank Melton LLEN area (Brimbank – Melton)**
Kamma Clarke - Youth Now
(03) 8311-5800
Email: kamma@youthnow.org.au

- **Capital City LLEN area
(Melbourne)**
 Rob Auger - IMVC
 (03) 9686 2354
 email: rauger@imvc.com.au
- **Hume Whittlesea LLEN area
(Hume – Whittlesea)**
 Sharon Smith - Kangan
 (03) 9309 5500
 email: ssmith@kangan.edu.au
- **Inner Northern LLEN area
(Darebin – Moreland – Yarra)**
 Steve Merry – IMVC
 (03) 9686 2354
 Email: smerry@imvc.com.au
- **Maribyrnong Moonee Valley LLEN area
(Maribyrnong – Moonee Valley)**
 Kamma Clarke - Youth Now
 (03) 8311-5800
 Email: kamma@youthnow.org.au
- **Wynbay LLEN area
(Wyndam – Hobsons Bay)**
 Kamma Clarke - Youth Now
 (03) 8311-5800
 Email: kamma@youthnow.org.au

Australian Apprenticeship Centres (AAC)

An Australian Apprenticeship Centre (AAC) provides apprenticeship and traineeship support services, as well as access and information about training, traineeships and apprenticeships. The following AACs operate across the North and West of Melbourne:

BANYULE:

- **Apprenticeships Melbourne**
 Greensborough – Main Office,
 Level 2, 16-20 Grimshaw Street, GREENSBOROUGH 3088
 (03) 9433 2000
<http://appsmelb.com.au/>

- **MEGT**
Bell St, Shop 12 The Mall, HEIDELBERG WEST, 3081
(03) 9458 1299
www.megt.com.au
- **Sarina Russo Apprenticeships Centre**
106 Burgundy Street, HEIDELBERG, 3084
(03) 9455 8500
<http://sarinarusso.com/>

BRIMBANK:

- **Apprenticeships Group Australia**
301 Foleys Road, DEER PARK, 3023
(03) 9307 4900
<http://www.agaustralia.com.au/>
- **AusNAC**
Level 1, 23-29 Devonshire Rd, SUNSHINE, 3020
Freecall: 13 28 48
<http://www.ausnac.com>
- **MEGT**
Suite 2, The Harvester Centre, 2 Devonshire Road, SUNSHINE, 3020
(03) 9312 7511
<http://www.megt.com.au>
- **Victorian Employers Chamber of Commerce & Industry (VECCI)**
Shop 1, 5 Devonshire Road, SUNSHINE, 3020
(03) 9334 1800
<http://www.vecci.org.au/>

DAREBIN:

- **AusNAC**
12 Cramer Street, PRESTON, 3072
Freecall: 13 28 48
<http://www.ausnac.com>
- **APlus Apprenticeship and Trainee Services**
Level 1, 192-198 High St, NORTHCOTE, 3070
(03) 9481 5999
<http://www.aplus.org.au/>
- **Sarina Russo Apprenticeships Centre**
Ground Floor 293 High Street, PRESTON, 3072
(03) 9290 6300
<http://www.sarinarusso.com/>

HOBSONS BAY:

- **AusNAC ATEL**
176 Hall Street, SPOTSWOOD, 3015
Freecall: 13 28 48
<http://www.ausnac.com>

HUME:

- **Victorian Employers Chamber of Commerce & Industry**
Suite 18, 11-17 Pearcedale Parade, BROADMEADOWS 3047
Freecall: 1300 365 336
<http://www.vecci.org.au>

MARIBYRNONG:

- **AusNAC ATEL**
176 Hall Street, SPOTSWOOD, 3015
Freecall: 13 28 48
<http://www.ausnac.com>

MELBOURNE:

- **Jobs Plus Apprenticeships Services**
253 Flinders Lane, MELBOURNE, 3000
(03) 9652 0662
<http://www.jobspusbiz.com.au/>
- **MEGT**
[Level 9, 55 Swanston Street, MELBOURNE, 3000 (Workforce Planning Australia)
(03) 9871 5555 (General Enquiries)
<http://www.megt.com.au>
- **Victorian Employers Chamber of Commerce & Industry (VECCI)**
486 Albert Street, MELBOURNE, 3002
(03) 8662 5333
<http://www.vecci.org.au>

MELTON:

- **AusNAC**
Suite 4, 3 Alexandra St, MELTON, 3337
Freecall: 13 28 48
<http://www.ausnac.com>
- **MEGT**
Cnr of Rees & Wilsons Road, MELTON SOUTH, 3338
(03) 9971 2555
<http://www.megt.com.au>

MOONEE VALLEY:

- **Jobs Plus Apprenticeships Services**
38 Buckley Street, ESSENDON< 3040
(03) 9094 3123
<http://www.jobsplusbiz.com.au/>

MORELAND:

- **Apprenticeships Melbourne**
Glenroy – Branch Office, 6 Hartington Street, GLENROY, 3046
(03) 9304 9170
<http://www.appsmelb.com.au/>
- **Apprenticeships Melbourne**
Brunswick – Branch Office, 95 Albert Street, BRUNSWICK, 3056
(03) 9356 8631
<http://www.appsmelb.com.au/>
- **AusNAC**
858 Sydney Road, BRUNSWICK-COBURG, 3056
Freecall: 13 28 48
<http://www.ausnac.com>

NILLUMBIK:

- **Apprenticeships Melbourne**
Main Office, Level 2, 16-20 Grimshaw Street, Greensborough 3088 (Main Office)
(03) 9433 2000
<http://www.appsmelb.com.au/>
- **Sarina Russo Apprenticeships Centre**
Level 3, 271 Para Rd (Enter via laneway from Flintoff Street), Greensborough 3088
(03) 9433 0400
<http://www.sarinarusso.com/>

WHITTLESEA:

- **AusNAC**
Shop 2-6, 772-780 High Street, EPPING, 3076
Freecall: 13 28 48
<http://www.ausnac.com>
- **MEGT**
64 Coulstock Street, EPPING, 3076
(03) 8405 0222
<http://www.megt.com.au>

- **Sarina Russo Apprenticeships Centre**
763 High Street, EPPING, 3076
(03) 8405 9500
<http://www.sarinarusso.com/>

WYNDHAM:

- **MEGT**
Suite 6, Ground Floor, 75-79 Watton Street, WERRIBEE, 3030
(03) 9741 1605
<http://www.megt.com.au>

YARRA:

- **Sarina Russo Apprenticeships Centre**
Ground Floor 219 Johnston Street, FITZROY, 3065
(03) 9415 2200
<http://www.sarinarusso.com/>

Group Training Organisations (GTO)

A Group Training Organisation provides an individual the employment and training arrangement. The organisation employs the apprentice and trainee under the Apprenticeship/Traineeship training contact and places them with a host employer. To find out more about Group training click here:

<http://www.grouptraining.com.au/>

To search for a GTO near you click here: <http://www.gtavic.asn.au/find-a-gto>

- **AFL SportsReady**
National / Victoria Office, L3, Bob Rose Stand, Corner Lulie & Abbot St, ABBOTSFORD, 3067
(03) 8413 3500
<http://www.aflsportsready.com.au/>
- **Australian Industry Group Training Services (AiGTS)**
Melbourne Office, 20 Queens Rd, MELBOURNE, 3004
(03) 9867 0149
<http://www.aigts.com.au/>
- **Apprenticeships Group Australia**
301 Foleys Road, DEER PARK, 3023
(03) 9307 4900
<http://www.agaustralia.com.au/>
- **370 Degrees Group**
1024 Lygon Street, CARLTON NORTH, 3054
(03) 9381 1922
<http://www.370degrees.com.au/>
- **Integrity Business College**
Suite 2, Level 1, 902 Mt Alexander Road, ESSENDON, 3040
1300 731 451
<http://www.integritybusinesscollege.com/>
- **MEGT**
City - Level 9, 55 Swanston Street, MELBOURNE, 3000
(03) 9871 5555 (General Enquiries)

Sunshine - Suite 2, The Harvester Centre, 2 Devonshire Road, SUNSHINE 3020
03 9312 7511

Werribee - Suite 6, Ground Floor, 75-79 Watton Street, WERRIBEE, 3030
03 9741 1605
<http://www.megt.com.au>
- **WPC Group**
440 William Street, WEST MELBOURNE, 3003
1300 656 461
<http://www.wpcgroup.org.au/>

Transition to Employment (TTE) Programs

Transition to Employment is a funded program which is supported by the Department of Health and Human Services (DHHS). It is specifically designed to support young people with disabilities who want to get employment but who require the support to develop the skills to get or keep a job, or receive help from an Australian Government employment program.

Applications for the TTE program are required to be submitted by the school in consultation with the student and parents to the DHHS. This occurs whilst the student is engaged in their last year of schooling.

Information about the Transition to Employment (TTE) program is available here:

<http://www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs/post-school-transition-support>

Young people may be able to receive this funded post-school transition support if:

- They are aged 18-21 years
- Are a permanent resident of Victoria
- Have been assessed as eligible and receiving/have received support through the DEET Program for Students with Disabilities or equivalent in the Catholic and Independent sector
- Have a disability as described by the Disability Act 2006.
- Exceptions may be made for people who successfully complete their Victorian Certificate of Education (VCE) or Victorian Certificate of Applied Learning (VCAL) and leave school before turning 18 years

The organisations that provide the Transition to Employment (TTE) Programs include:

- **Jobsupport**
Program Name: Jobsupport Transition to Employment Program
Office Suite 1, 27 Hope Street, BRUNSWICK, 3056
(03) 9387 8900
<http://www.jobsupport.org.au>
- **Northern Support Services**
Program Name: TrainingWorx
30 Union Street, NORTHCOTE, 3070
(03) 9486 5077
<http://www.nss.org.au/>
- **NorthStar**
Program Name: Preparation for Employment and Access to Community (PEAC)
NorthStar Specialist Employment Services, 725-727 High Street, EPPING, 3076
(03) 9408 5299
<http://www.northstar.org.au/peac/>
- **Wesley Mission Victoria**
Program Name: Pathways to Employment and Works4Me
154 Nicholson Street, FOOTSRAY, 3011
(03) 8199 6250
<http://www.wesleymission.org.au/>

Job Services Australia (JSA)

Job Services Australia (JSA) is funded by the Australian Government to provide tailored employment assistance to all job seekers, including young job seekers. Job seekers aged under 21 can be eligible for the full range of JSA services regardless of whether they are receiving Centrelink payments.

There are two ways you can register to receive help from Job Services Australia:

1. Register with Centrelink - this is the most common way to register for assistance or
2. Register directly with a Job Services Australia provider, eligibility requirements apply

To find out more about Job Services Australia, find a JSA provider, go to the Australian JobSearch website at <http://www.jobsearch.gov.au> or call the Employment Services Hotline on 13 62 68 (for job seekers).

Disability Management Services

Disability Management Services (DMS) provide help to people with a disability, injury or health condition who require the assistance of a disability employment service and are not expected to need long-term or regular support in the workplace.

Disability Employment Services

Disability Employment Services (DES) provides specialist help for people with disability, injury, or health condition who require support to find and maintain sustainable employment.

The assistance DES provides to job seekers includes:

- preparing for work, including training in specific job skills
- job search support, such as resume development, interview skills, training and help to look for suitable jobs
- support when initially placed into a job, including on the job training and co-worker and employer supports
- ongoing support in a job
- purchase of vocational training and other employment related assistance
- assess to help for your employer, such as workplace modifications

There are two programs within Disability Employment Services:

- Disability Management Services
- Employment Support Services

Information about these programs, and contact details for providers of each are listed below and on the following pages.

You can also search for a Disability Employment Service provider on the Australian JobSearch website at <http://www.jobsearch.gov.au>

BANYULE:

- **Employment Focus (E-Focus)**
1st Floor, 73 Burgundy Street, HEIDELBERG, 3084
(03) 9450 5700
<http://www.e-focus.org.au>
- **Interact Australia**
68 Mount Street, HEIDELBERG, 3084
(03) 9450 9300
<http://www.interactaust.com.au>
- **North Star Specialist Employment Services**
1A/104 Mount Street, HEIDELBERG, 3084
(03) 9458 1566
<http://www.northstar.org.au>
- **Sarina Russo Job Access**
106 Burgundy Street, HEIDELBERG, 3084
(03) 9455 8500
<http://www.srjaccess.com.au>

BRIMBANK:

- **BreakThru People Solutions**
1 Andrea Street, ST ALBANS , 3021
(03) 9365 9500
<http://www.breakthru.org.au>
- **EACH Employment**
Suite 5 Level 1, 30 – 32 East Esplanade, ST ALBANS, 3021
(03) 9366 0038
<http://www.eachemployment.com.au>
- **SensWide Employment**
7 City Place, Sunshine 3020
(03) 8620 7155
<http://www.senswide.com.au>
- **Matchworks**
358 - 360 Main Road West, ST ALBANS, 3021
(03) 9367 8000
<http://www.matchworks.com.au/>
- **Matchworks**
Shop T62, Sunshine Plaza Service St, SUNSHINE, 3020
(03) 9312 2200
<http://www.matchworks.com.au/>

- **Wesley Employment Services**
Uniting Church Sunshine, 32 Wither St, SUNSHINE,, 3020
(03) 8199 6200
<http://www.wesleyemployment.com.au>
- **Wise Employment**
356 Main Road West, ST ALBANS, 3021
(03) 8312 7300
<http://www.wiseemployment.com.au/>

DAREBIN:

- **Interact Australia**
Darebin Intercultural Centre
1st Floor, 59A Roseberry Street, PRESTON, 3072
(03) 9450 9300
<http://www.interactaust.com.au>
- **JobCo**
24 Hartington Street, NORTHCOTE, 3070
(03) 9482 1888
<http://www.jobco.com.au>
- **Matchworks**
327 - 329 High St, Preston, 3072
(03) 9471 3000
<http://www.matchworks.com.au/>
- **North Star Specialist Employment Services**
218 Broadway, RESERVOIR, 3073
(03) 9460 2258
<http://www.northstar.org.au>
- **Sarina Russo Job Access**
Ground Floor 293 High Street, PRESTON, 3072
(03) 9290 6300
<http://www.srjobaccess.com.au>
- **SensWide Employment**
426 High Street, PRESTON, 3072
(03) 8620 7155
<http://www.senswide.com.au>
- **Wise Employment**
10 Cramer Street, PRESTON, 3072
(03) 8481 3500
<http://www.wiseemoployment.com.au>

HOBSONS BAY:

- **Wise Employment**
14 Hall Street, NEWPORT, 3015
(03) 9344 1600
<http://www.wiseemployment.com.au>

HUME:

- **Distinctive Options**
Suite 12, 36 Macedon Street, (PO Box 41), SUNBURY 3429
(03) 9740 7100
<http://www.distinctiveoptions.com.au>
- **JobCo**
381 Camp Road, BROADMEADOWS, 3047
(03) 9309 6385
<http://www.jobco.com.au>
- **Matchworks**
Unit 8, Broadmeadows Homemaker Centre, Pearcedale Rd, BROADMEADOWS, 3047
(03) 9302 1800
<http://www.matchworks.com.au/>
- **Wesley Employment Services**
Level 3, 1100 Pascoe Vale Road, BROADMEADOWS , 3047
(03) 9049 5900
<http://www.wesleyemployment.com.au>
- **WISE Employment**
Shop 9, 70-80 Pearcedale Parade, BROADMEADOWS, 3047
(03) 9309 6622
<http://www.wiseemployment.com.au>
- **Wise Employment**
72 O'Shanassy Street, SUNBURY, 3429
(03) 9218 7400
<http://www.wiseemployment.com.au/>

MARIBYRNONG:

- **Matchworks**
Suite 2, 186 Barkly St, FOOTSRAY, 3011
(03) 9689 6333
<http://www.matchworks.com.au/>

- **Wesley Employment Services**
154 Nicholson St, FOOTSCRAY, 3011
(03) 8199 6200
<http://www.wesleyemployment.com.au>

MELBOURNE:

- **SensWide Employment**
Level 7, 34 Queen Street, MELBOURNE, 3000
(03) 8620 7155
<http://www.senswide.com.au>
- **WISE Employment**
552 Victoria St, NORTH MELBOURNE, 3051
(03) 8329 6815
<http://www.wiseemployment.com.au>

MELTON:

- **BreakThru People Solutions**
9 Alexandra Street, MELTON, 3337
(03) 9365 9500
<http://www.breakthru.org.au>
- **EACH Employment**
4/211 Barries Road, MELTON, 3337
(03) 9971 0200
<http://www.eachemployment.com.au>
- **Matchworks**
Woodgrove Shopping Centre, High Street, MELTON, 3337
(03) 9746 6344
<http://www.matchworks.com.au/>
- **Wesley Employment Services**
Melton Uniting Church, 17 Yuille Street, MELTON, 3337
(03) 8199 6200
<http://www.wesleyemployment.com.au>

MOONEE VALLEY:

- **JobCo**
Suite 7/12 Pascoe Vale Road, MOONEE PONDS, 3039
(03) 9326 0322
<http://www.jobco.com.au>
- **Wesley Employment Services**
St Johns Uniting Church, ESSENDON, 3040
(03) 9049 5900
<http://www.wesleyemployment.com.au>

MORELAND:

- **BreakThru People Solutions**
Unit 4, 240 Sydney Road, COBURG, 3058
(03) 9384 9500
<http://www.breakthru.org.au>
- **BreakThru People Solutions**
771 Pascoe Vale Road, GLENROY, 3046
(03) 8311 2300
<http://www.breakthru.org.au>
- **JobCo**
95 Albert Street, BRUNSWICK, 3056
(03) 9356 8630
<http://www.jobco.com.au>
- **Matchworks**
744 Sydney Rd, BRUNSWICK, 3056
(03) 9383 2555
<http://www.matchworks.com.au/>
- **Wesley Employment Services**
Wesley Irving Benson Court, Level 2, 41 Hudson St, COBURG, 3058
(03) 9049 5900
<http://www.wesleyemployment.com.au>

NILLUMBIK:

- **Interact Australia**
917 Main Road, ELTHAM, 3095
(03) 8405 0400
www.interactaust.com.au
- **Matchworks**
16-20 Grimshaw St, GREENSBOROUGH, 3088
(03) 9432 2999
<http://www.matchworks.com.au/>
- **North Star Specialist Employment Services**
25 Grimshaw Street, GREENSBOROUGH, 3088
(03) 9435 7198
www.northstar.org.au
- **Sarina Russo Job Access**
Level 3, 271 Para Rd (Enter via laneway from Flintoff Street), GREENSBOROUGH, 3088
(03) 9433 0400
www.srjobaccess.com.au

- **SensWide Employment**
Suite 2, 35 Main Street, GREENSBOROUGH, 3088
(03) 8620 7155
www.senswide.com.au

WHITTLESEA:

- **Interact Australia**
Suite 4, 763 High Street, EPPING, 3076
(03) 8405 0400
www.interactaust.com.au
- **Matchworks**
2/763 High St, EPPING, 3076
(03) 8405 3433
<http://www.matchworks.com.au/>
- **Matchworks**
Plenty Valley Community House, 40 Walnut St, WHITTLESEA, 3757
Please contact Epping on (03) 8405 3433 as Whittlesea is a Part-Time Site
<http://www.matchworks.com.au/>
- **North Star Specialist Employment Services**
725-727 High Street, EPPING, 3076
(03) 9408 5299
www.northstar.org.au
- **Sarina Russo Job Access**
763 High Street, EPPING, 3076
(03) 8405 9500
www.srjobaccess.com.au

WYNDHAM:

- **Matchworks**
40 Synnot Street, WERRIBEE, 3030
(03) 8742 3444
<http://www.matchworks.com.au/>
- **Wesley Employment Services**
154 Nicholson St, FOOTSCRAY, 3011
(03) 8199 6200
<http://www.wesleyemployment.com.au>
- **WISE Employment**
Level 1, 9 Bridge Street, WERRIBEE, 3030
(03) 8742 3300
<http://www.wiseemployment.com.au>

YARRA:

- **JobCo**
Level 1, 62-70 Johnston Street, FITZROY, 3065
(03) 9415 6088
<http://www.jobco.com.au>
- **Sarina Russo Job Access**
Ground Floor 219 Johnston Street, FITZROY, 3065
(03) 9415 2200
<http://www.srjobaccess.com.au>

Australian Disability Enterprises (Supported Employment)

Australian Disability Enterprises (ADEs) are generally not for profit organisations providing supported employment opportunities to people with disability. ADEs provide a wide range of employment opportunities and they operate within a commercial context.

There are ADEs across Australia providing supported employment assistance to approximately 20,000 people with moderate to severe disability. ADEs are funded by the Australian Government Department of Social Services.

An ADE enables people with disability to engage in a wide variety of work tasks such as packaging, assembly, production, recycling, screen printing, plant nursery, garden maintenance and landscaping, cleaning services, laundry services and food services. ADEs offer similar working conditions as other employers.

You can locate all ADEs near you at the following website: <http://www.ade.org.au/>

(This information has been taken from the Department of Social Services website: <https://www.dss.gov.au/our-responsibilities/disability-and-carers/program-services/for-service-providers/australian-disability-enterprises>)

Community Participation

Volunteering

Volunteering means to provide:

- unpaid work in a community organisation or for the good of the community
- something an individual does of their own free will
- something that benefits the individual as well as the community
- ability to gain experience, develop skills and meet new people

Volunteering **doesn't mean** working for free in a private business or company – in many circumstances that can be illegal.

Volunteers have certain rights under the law: for example, the right to a safe working environment free from harassment. When one volunteers it is also reasonable to expect a decent and caring attitude that is reflected in how the organisation operates. This is based on what the community believes is the right way to treat people who give their time.

To find out more about volunteering you can search the following websites.

Volunteering Victoria:

<http://www.volunteeringvictoria.org.au>

<http://www.volunteer.vic.gov.au>

<http://www.volunteersearch.gov.au>

<http://www.volunteer.infoxchange.net.au>

<http://www.au.indeed.com>

Go Volunteer:

<http://www.govolunteer.com.au>

North Western Metropolitan Volunteer Resource Centres:

Volunteers of Banyule

Heidelberg

office@volunteersofbanyule.org.au

(03) 9458 3777

Darebin Information, Volunteer and Resource Service

Preston, Northcote or Reservoir

info@divrs.org.au

(03) 9480 8200

Hume Volunteer Gateway

Broadmeadows

gateway@hume.vic.gov.au

(03) 9356 6999

Whittlesea Community Connections

Epping

admin@whittleseacommunityconnections.org.au
(03) 9401 6666

Volunteer West Altona

Altona

info@volunteerwest.org.au
(03) 9398 1233

MetroAccess

MetroAccess is a role funded by the Department of Health and Human Services. Each Local Government Authority (LGA) has an allocated Metro Access officer.

MetroAccess officers act as liaisons to councils regarding specific disability-related issues. Their role also entails the provision of providing information and community resources specific to disability. The MetroAccess Officers are an excellent point of contact to voice any questions or concerns you may have about disability specific matters.

Banyule City Council

MetroAccess Officer
Sherridan Bourne
(03) 9457 9940
Sherridan.bourne@banyule.vic.gov.au
<http://www.banyule.vic.gov.au/>

Brimbank City Council

MetroAccess Officer
Lisa Frost
(03) 9249 4451
LisaF@brimbank.vic.gov.au
<http://www.brimbank.vic.gov.au/>

Darebin City Council

MetroAccess Officer
Christine Mulholland
(03) 8470 8888
mailbox@darebin.vic.gov.au [Place in the subject 'Attn: Christine Mulholland']
<http://www.darebin.vic.gov.au/>

Hobsons Bay City Council

MetroAccess Officer
Tom Bevan
(03) 9932 1000
tbevan@hobsonsbay.vic.gov.au
<http://www.hobsonsbay.vic.gov.au>

Hume City Council

MetroAccess Officer

Andrew Trantor

(03) 9205 2200

andrewtr@hume.vic.gov.au

<http://www.hume.vic.gov.au>

Maribyrnong City Council

MetroAccess Officer

Liz Wright

(03) 9688 0200

liz.wright@maribyrnong.vic.gov.au

<http://www.maribyrnong.vic.gov.au>

Melbourne City Council

MetroAccess Officer

Peter Whelan

(03) 9658 9658

peter.whelan@melbourne.vic.gov.au

<http://www.melbourne.vic.gov.au>

Melton City Council

MetroAccess Officer

Warren Penna

(03) 9747 7358

warrenp@melton.vic.gov.au

<http://www.melton.vic.gov.au/>

Moonee Valley City Council

MetroAccess Officer

Heidi Peart

(03) 9243 8888

hpeart@mvcc.vic.gov.au

<http://www.mvcc.vic.gov.au>

Moreland City Council

MetroAccess Officer

Carolyn Hughes

(03) 9240 2469

chughes@moreland.vic.gov.au

<http://www.moreland.vic.gov.au>

Nillumbik Shire Council

MetroAccess Officer

Amber Smith

(03) 9433 3111

amber.smith@nillumbik.vic.gov.au

<http://www.nillumbik.vic.gov.au>

Whittlesea City Council

MetroAccess Officer

Stephen Bell

(03) 9217 2170

Stephen.Bell@whittlesea.vic.gov.au

<http://www.whittlesea.vic.gov.au>

Wyndham City Council

MetroAccess Officer

Adam Williams

(03) 9742 0777

adam.williams@wyndham.vic.gov.au

<http://www.wyndham.vic.gov.au>

City of Yarra

MetroAccess Officer

Nadia Mattiazzo

(03) 9205 5555

nadia.mattiazzo@yarracity.vic.gov.au

<http://www.yarracity.vic.gov.au>

Neighbourhood Houses and Learning Centres

Neighbourhood Houses bring people together to connect, learn and contribute in their local community through social, educational, recreational and support activities, using a unique community development approach.

Neighbourhood Houses welcome people from all walks of life. This inclusive approach creates opportunities for individuals and groups to enrich their lives through connections they might not otherwise make. To find out more about Neighbourhood Houses click here: <http://www.anhlc.asn.au/>

Northwest Neighbourhood House Network

(03) 9338 6830

<http://www.nwnhn.org>

BANYULE:

- **Diamond Valley Learning Centre**
Cnr Diamond Creek & St Helena Rds, GREENSBOROUGH, 3088
(03) 9435 9060
<http://www.dvlc.org.au>
- **Greenhills Neighbourhood House**
Community Drive, GREENSBOROUGH, 3088
(03) 9435-9287
<http://www.grenhillsnc.org.au>
- **Livingstone Community Centre**
1 Livingstone Street, IVANHOE, 3079
(03) 9497-2014
<http://www.livingstone.org.au>
- **Olympic Adult Education**
21 Alamein Road, HEIDELBERG WEST, 3081
(03) 9450-2665
<http://www.oae.vic.edu.au>
- **Rosanna Fire Station Community House**
232 Lower Plenty Road, ROSANNA, 3084
(03) 9458-1935
<http://www.rfsch.org.au>
- **Watsonia Neighbourhood House**
47 Lambourne Road, WATSONIA, 3087
(03) 9434-6717
<http://www.watsonianh.org.au>

BRIMBANK:

- **Cairnlea Community Hub**
Carmody Drive, CAIRNLEA, 3023
(03) 9249-4977
<http://www.cairnleacommunityhub.org.au>
- **Community West Neighbourhood House**
822 Ballarat Road, Deer Park 3023
(03) 9360 4851
<http://www.communitywest.org.au>
- **Delahey Community Centre**
80 Copperfield Drive, DELAHEY, 3037
(03) 9307-0358
<http://www.delahey.org.au>

- **Duke Street Community House**
27 Duke Street, SUNSHINE, 3020
(03) 9311 9973
<http://www.dsch.org.au>
- **Good Shepherd Youth and Family Service - St Albans**
168 Main Road East, ST ALBANS, 3021
(03) 8312-8800
- **St Albans Community Youth Club Inc.**
309A Main Road East (Opposite Erica Avenue), ST ALBANS, 3021
(03) 9366-4302
- **Sydenham Neighbourhood House**
Level 1, 1 Station St Water Gardens Town Centre, Taylors Lakes, 3038
(03) 9249 4224
<http://www.sydenhamneighbourhoodhouse.org.au>
- **West Sunshine Community Centre**
25 Kermeen Street, WEST SUNSHINE, 3020
(03) 9249-4555
<http://www.westsunshinecc.org.au>
- **Westvale Community Centre**
45 Kings Road, ST ALBANS, 3021
(03) 9249 4665

DAREBIN:

- **Alphington Community Centre**
2 Kelvin Road, ALPHINGTON, 3078
(03) 9499-7227
<http://www.alphingtoncommunitycentre.org.au>
- **Gurwidj Aboriginal Women's Neighbourhood House**
43 Clapham Street, THORNBURY, 3071
(03) 9416-7682
- **Jika Jika Community Centre**
Cnr Union & Plant Streets, NORTHCOTE, 3070
(03) 9482-5100
<http://www.jikajika.org.au>
- **Preston Neighbourhood House**
218 High Street, PRESTON, 3072
(03) 9484-5806
<http://www.prestonhouse.org.au>

- **Preston Reservoir Adult Community Education**
35 Sturdee Street Cnr Asquith & Sturdee Street, RESERVOIR, 3073
(03) 9462-6077
<http://www.prace.vic.edu.au>
- **SPAN Community House**
64 Clyde Street, THORNBURY, 3071
(03) 9480-1364
<http://www.spanhouse.org>
- **Thornbury Women's Neighbourhood House**
131 Shaftesbury Parade, THORNBURY, 3071
(03) 9480-0466
<http://www.twnh.vic.edu.au>

HOBSONS BAY:

- **Altona Meadows Community Centre**
28 Trafalgar Avenue, ALTONA MEADOWS, 3028
(03) 9315-8244
<http://www.altonameadowscc.com.au>
- **Laverton Community Centre & Neighbourhood House**
12 Crown Street, LAVERTON, 3028
(03) 9369-4866
<http://www.lavertoncommunitycentre.com>
- **Louis Joel Arts and Community Centre**
5 Sargood Street, ALTONA, 3018
(03) 9398-2511
<http://www.louisjlcc.com.au>
- **Newport Community Education Centre**
43 Mason Street, NEWPORT, 3015
(03) 9391 8504
<http://www.outletsco-op.com.au>
- **Seabrook Community Centre**
15 Truganina Avenue, SEABROOK, 3028
(03) 9395-3010
<http://www.seabrookcc.com.au>
- **South Kingsville Community Centre**
43 Paxton Street, SOUTH KINGSVILLE, 3015
(03) 9399-3000
<http://www.southkingsvillecc.com.au>
- **Spotswood Community House**
598 Melbourne Road, SPOTSWOOD, 3015
(03) 9391-2613
<http://www.williamstown-spotswoodcc.org.au>

- **Walker Close Community Centre**
180 Millers Road, ALTONA NORTH, 3025
(03) 9318-0521
<http://www.walkerbrooklyn.com.au>
- **Williamstown Community & Education Centre**
14 Thompson St Joan Kirner House, WILLIAMSTOWN, 3016
(03) 9397-7349
<http://www.williamstown-spotswoodcc.org.au>

HUME:

- **Attwood House Community Centre**
202 Erinbank Crescent, ATTWOOD, 3049
(03) 9302-2643
<http://www.attwoodhouse.org.au>
- **Banksia Gardens Community Services**
71-81 Pearcedale Parade, BROADMEADOWS, 3047
(03) 9309-8531
<http://www.bansiagardens.org.au>
- **Broadmeadows Women's Community House**
2 Hadfield Court, BROADMEADOWS, 3047
(03) 9309-9433
<http://www.anglicarevic.org.au>
- **Craigieburn Education & Community Centre**
20 Selwyn Avenue, CRAIGIEBURN, 3064
(03) 9308-1477
<http://www.craigieburn.org.au>
- **Dallas Neighbourhood House**
182 Widford Street, BROADMEADOWS, 3047
(03) 9302 2095
<http://www.dallasnh.org.au>
- **Goonawarra Neighbourhood House**
8 Gullane Drive, SUNBURY, 3429
(03) 9740-6627
- **Meadow Heights Learning Shop**
3 - 13 Hudson Circuit, MEADOW HEIGHTS, 3048
(03) 9301-9200
<http://www.mhls.com.au>
- **Roxburgh Park Homestead Community Centre**
30 Wiltshire Drive, ROXBURGH PARK, 3064
(03) 9205 2760
<http://www.hume.vic.gov.au/homestead>

- **Sunbury Neighbourhood House**
531 Elizabeth Drive, SUNBURY, 3429
(03) 9740-6978
<http://www.sunburyhouse.com.au>
- **Tullamarine Community House**
30 Carol Grove S F Hedger Reserve, TULLAMARINE, 3043
(03) 9338-9072
<http://www.tullamarinehouse.bigpondhosting.com>

MARIBYRNONG:

- **Angliss Neighbourhood House**
2/11 Vipont Street, FOOTSCRAY, 3011
(03) 9687-9908
<http://www.anglissnh.net.au>
- **Braybrook & Maidstone Neighbourhood House**
113 Melon Street, BRAYBROOK, 3019
(03) 9317-5610
<http://www.bmnh.org.au>
- **Maidstone Community Centre**
21 Yardley Street, Maidstone, 3012
(03) 9317-0747
<http://www.maribyrnong.vic.gov.au/maidcomm>
- **Maribyrnong Community Centre**
9 Randall Street, Maribyrnong, 3032
(03) 9032 4305
<http://www.maribyrnong.vic.gov.au/maricomm>
- **West Footscray Neighbourhood House**
Level 1, 539 Barkly Street, WEST FOOTSCRAY, 3012
(03) 9687-3345
<http://www.wfnh.com.au>
- **Yarraville Community Centre**
59 Francis Street, YARRAVILLE, 3013
(03) 9687-1560
<http://www.ycc.net.au>

MELBOURNE:

- **Kensington Neighbourhood House**
89 McCracken Street, KENSINGTON, 3031
(03) 9376-6366
<http://www.kensingtonneighbourhoodhouse.com>

- **The Centre**
58 Errol Street, NORTH MELBOURNE, 3051
(03) 9328-1126
<http://www.centre.org.au>
- **The Hub @ Docklands**
80 Harbour Esplanade, DOCKLANDS, 3008
(03) 8622-4822
<http://www.melbourne.vic.gov.au>

MELTON:

- **Djerriwarrh Community House**
239 Station Road, MELTON, 3337
(03) 8746-1000
<http://www.djerriwarrh.org.au>
- **Hillside Community Centre**
Royal Crescent Recreation Reserve, HILLSIDE, 3037
(03) 9449-8027
- **Melton South Community Centre Inc**
26 Exford Road Melton South, MELTON SOUTH, 3338
(03) 9747-8576
<http://www.meltonsouth.org.au>
- **Stevenson House**
10 Stevenson Crescent, CAROLINE SPRINGS, 3023
(03) 9363-5137
- **Taylors Hill Neighbourhood House**
121 Calder Park Drive, Taylors Hill, 3037
(03) 9747 5424

MOONEE VALLEY:

- **Farnham Street Neighbourhood Learning Centre**
28 Farnham Street, FLEMINGTON, 3031
(03) 9376-9088
<http://www.fsnlc.org>
- **Network West**
13a Wingate Avenue, Ascot Vale, 3032
(03) 9376-4449
<http://www.networkwest.net>
- **Wingate Avenue Community Centre**
13a Wingate Avenue, ASCOTVALE, 3032
(03) 9376-5244
<http://www.winateace.com.au>

MORELAND:

- **Brunswick Neighbourhood House**
43A De Carle St Warr Park Community Centre, BRUNSWICK, 3056
(03) 9386-9418
www.bnhc.vic.edu.au
- **Fawkner Community House**
79 Dukes Rd C B Smith Reserve, Fawkner 3060
(03) 9357-4631
<http://www.fawknerch.org.au>
- **Glenroy Neighbourhood Learning Centre**
5B Cromwell Street, GLENROY, 3046
(03) 9304-3910
- **Robinson Reserve Neighbourhood House**
104A Reynard Street, COBURG, 3058
(03) 9386-7128
<http://www.rrn timer.org.au>
- **Sussex Neighbourhood House**
235 Sussex Street, Pascoe Vale, 3044
(03) 9354-2210
<http://www.sussexnh.org.au>

NILLUMBIK:

- **Allwood Neighbourhood House**
901 Main Road, HURSTBRIDGE, 3099
(03) 9718-2717
<http://www.hurstbridge.org.au>
- **Living and Learning Nillumbik**
739 Main Road, ELTHAM, 3095
(03) 9433-3744
<http://www.livinglearningnillumbik.vic.gov.au>
- **Living and Learning Nillumbik - Diamond Creek**
119 Cowin Street, DIAMOND CREEK, 3089
(03) 9433-3766
<http://www.livinglearningnillumbik.vic.gov.au>
- **St Andrews Community Centre**
35 Calendonias Street, ST. ANDREWS, 3761
(03) 9710 1223
<http://www.standrewcommunitycentre.org>

- **St. John of God Accord**
108-131 Diamond Creek Road, GREENSBOROUGH, 3088
(03) 9435 5366
<http://www.sjog.org.au>

WHITTLESEA:

- **Creeds Farm Living and Learning Centre**
2 Snugburgh Way, EPPING, 3076
(03) 8320 3973
<http://www.cflc.org.au>
- **Greenbrook Community House**
40 McFarlane Crescent, EPPING, 3076
(03) 9408 0916
- **Lalor Living and Learning Centre**
47a French Street, LALOR, 3075
(03) 9465-6409
<http://www.lalorllc.vic.edu.au>
- **Mill Park Community House & Adult Training Support Service**
68 Mill Park Drive, MILL PARK, 3082
(03) 9404-4565
<http://www.millparkcommunityhouse.com>
- **Thomastown Neighbourhood House**
52 Main Road, THOMASTOWN, 3074
03 8376 6939
<http://www.tnh.org.au>

WYNDHAM:

- **Iramoo Community Centre**
84 Honour Ave, WYNDHAM VALE, 3024
(03) 8742-3688
<http://www.iramoooc.org.au>
- **Jamieson Way Community Centre**
59 Jamieson Way, POINT COOK, 3030
(03) 9395-3777
<http://www.jamiesonwaycc.org.au>
- **Tarneit Community Learning Centre**
150 Sunset Views Boulevard, TARNEIT, 3029
(03) 9748 9822

- **The Grange Community Centre**
260-280 Hogans Road, HOPPERS CROSSING, 3029
(03) 8742 8000
<http://www.grangecommunity.org.au>
- **Wyndham Community and Education Centre**
3 Princes Highway, WERRIBEE, 3030
(03) 9742-4013
<http://www.wyndhamcec.org.au>
- **Wyndham Park Community Centre**
57 Kookaburra Avenue, Werribee, 3030
(03) 8742-3975
<http://www.wyndham.vic.gov.au>
- **Yerambooe Community Centre**
55 Maple Street, Hoppers Crossing, 3029
(03) 9748-9310
<http://www.wyndham.vic.gov.au>
- **AMES**
Level 1, 75-79 Watton Street, WERRIBEE, 3030
(03) 8744 0011
<http://www.ames.net.au>
- **Quantin Binnah Community Centre Inc**
61 Thames Boulevard, WERRIBEE, 3030
(03) 9742 5040
<http://www.wyndham.vic.gov.au/residents/community/comcentre>

YARRA:

- **Belgium Avenue Neighbourhood House**
9 Belgium Avenue, RICHMOND, 3121
(03) 9428-1676
<http://www.banh.org.au>
- **Carlton Neighbourhood Learning Centre**
20 Princes Street, CARLTON NORTH, 3054
(03) 9347-2739
<http://www.cnlc.org.au>
- **Finbar Neighbourhood House**
143 Kent Street, RICHMOND, 3121
(03) 9428-7668
<http://www.finbar.org.au>
- **Fitzroy Learning Network**
198 Napier Street, FITZROY, 3065
(03) 9417-2897
<http://www.fitzroylearningnetwork.org.au>

- **Holden Street Neighbourhood House**
128 Holden Street, FITZROY NORTH, 3068
(03) 9489-9929
<http://www.holdenstreet.org.au>
- **North Carlton Railway Station Neighbourhood House**
20 Solly Avenue, CARLTON NORTH, 3054
(03) 9380-6654
<http://www.railwayneighbourhoodhouse.org.au>
- **Princes Hill Community Centre Inc.**
270 Macpherson St Rear, PRINCES HILL, 3054
(03) 9387-7740
<http://princeshill.org.au>
- **Richmond Community Learning Centre**
92 - 94 Lord Street, RICHMOND, 3121
(03) 9428-9901
<http://www.rclc.org.au>

National Disability Coordination Officers (NDCO)

The National Disability Coordination Officer (NDCO) Program aims to improve the transition of people with a disability aged 15 to 64 into tertiary education and employment. The program can provide information, coordination and referral for people with a disability who are keen to learn more about further education and employment.

In Australia there are 31 NDCOs of which 7 are located within Victoria.

For more information, visit: <http://www.ndcovictoria.net.au>. The North and West NDCO officers are:

(Northern Region)

Tania Perez
TPerez@imvc.com.au
(03) 9686 2354

(Western Region)

Gary Kerridge
gary.kerridge@deakin.edu.au
(03) 5227-1100 (*Messages can be left for Gary at the Deakin Switchboard by ringing this number)

Recreation Programs

Disability Sport and Recreation

Disability Sport and Recreation (DSR) is a peak-body organisation that has specifically focused on providing sport and recreation opportunities for individuals with disabilities across Victoria for nearly 50 years. DSR is a registered disability service provider, state sporting association, TAC community group program provider as well as a registered charity.

DSR has a SportRec Access model meant to link individuals directly with opportunities. Taken directly from the Disability Sport and Recreation website:

“The new SportRec Access Model helps connect people with opportunities, assisting individuals to locate sport and recreation activities most suitable to them. The SportRec Access Model adopts a person-centered approach enabling the individual user to search for sport and recreation opportunities according to several key criteria including location, age, gender and type of disability. Individuals can choose to search for opportunities online via the search function on the website homepage or through calling our 1800 BE IN IT toll free number”
(<http://www.dsr.org.au/sport-and-recreation.aspx>).

To find out more, you can visit their website or contact them directly here:

Disability Sport & Recreation

341 George Street, FITZROY, , 3065
General Enquiries: (03) 9473 0133
Mobile: 0412 142 070
SportRec Access Line: 1800 BE IN IT (1800 234 648)
<http://www.dsr.org.au>

Other recreation programs include the following organisations. Contact them directly or visit their website for more information as to what they have on offer:

Australian Paralympics

Building A, 1 Herb Elliott Avenue (Head Office)
Sydney Olympic Park, NSW 2127
(02) 9704 0500
<http://www.paralympic.org.au/>

Basketball Victoria

State Basketball Centre
291 Georg Street, WANTIRNA SOUTH, 3152
(03) 9837 8000

Interchange North-West

Pascoe Vale
(03) 9350 4600
<http://www.mchs.org.au/services/services-for-young-people/interchange-north-west/>

Interchange Western

Braybrook
(03) 9396 1111
<http://www.interchangewestern.org.au/recreation-programs>

**Special Olympics Australia
(Victorian Division)**

79 Mahoneys Road, FOREST HILL, 3131
(03) 9877 2769
<http://www.specialolympics.com.au/vic>

Ten Pin Bowling Association (Victoria)

TBAV Inclusion Officer
(03) 9532 2219
<http://www.tenpin.org.au/vic>

YMCA Victoria

582 Heidelberg Road, FAIRFIELD, 3078
(03) 9403 5000
<http://www.victoria.ymca.org.au>

Yooralla

Melbourne Victoria
(03) 9666 4500
<http://www.yooralla.com.au>

Other Useful Contacts:

Access for All Abilities

Phone: 1800 AAA Vic (1800 222 842)
Mobile: 0434 693 902
Email: request@aaavic.org.au
<http://www.aaavic.org.au>

Department of Health & Human Services (DHHS)

<http://www.dhs.vic.gov.au/for-individuals/children,-families-and-young-people/young-people>

Leisure Link – North West Disability Services Inc.

<http://www.nwds.org.au>

Contacting the MetroAccess Officer for the specific local government area that you reside is another means accessing information about recreational programs offered through local council. See pages 38 to 40 of this Guide for the specific contact information of a Metro Access officer working within your Local Government Area.

Youth Services

Each Local Government Area Council has a department dedicated to Youth Services. These services can come in the form of programs, activities, and centres specifically designed to target and engage with young people between the ages of 12 and 25 years old. You can find out more about what each of the Councils offer by contacting them directly or visiting their websites.

- Banyule City Council Youth Services**
 PO Box 51, IVANHOE, 3079
 (03) 9457 9855
<http://www.banyuleyouth.com/>

Banyule JETS - Creative Arts Youth Facility
 2/24 The Concord, BUNDOORA, 3083
 (03) 9098 8000
- Brimbank City Council Youth Services**
 Visy Care Hub, 80B Harvester Road, Sunshine, 3020
 03 9249 4110
<http://brimbankyouth.com/>
- Darebin City Council Youth Services**
Northland Youth Centre
 Shop J 63A, Northland Shopping Centre (near the Commonwealth Bank), PRESTON, 3072
 (03) 8470 8352
<http://www.darebin.vic.gov.au/>
- Hobsons Bay City Council Youth Services**
 115 Civic Parade, ALTONA, 3018
 (03) 9932 1000
<http://www.hobsonsbay.vic.gov.au>
- Hume City Council Youth Services**
Youth Central
 33-37 Pearcedale Parade, BROADMEADOWS, 3047
 (03) 9205 2556

Sunbury Youth Centre
 51-53 Evans Street, SUNBURY, 3429
 (03) 9205 2556

Roxburgh Park Youth Centre
 75 Lakeside Drive, ROXBURGH PARK, 3064
 (03) 9205 2556

Craigieburn Youth Centre
 59 Craigieburn Road, CRAIGIEBURN, 3064
 (03) 9205 2556

Meadow Heights Community Centre
 15-29 Buchan Street, MEADOW HEIGHTS, 3048
 (03) 9205 2556
<http://www.hume.vic.gov.au>

- **Maribyrnong City Council Youth Services**
Phoenix Youth Centre
 72 Buckley Street, FOOTSCRAY, 3011
 (03) 9091 4700
www.phoenixyouth.com.au
- **Melbourne City Council Youth Services**
Frontyard Youth Services
 19 King Street (near Flinders Lane), MELBOURNE, 3000
 (03) 9611 2411 or 1800 800 531
<http://www.melbournecitymission.org.au/>

The Drum – Youth Services, Drummond Street Relationship Centre
 Ground Floor, Carlton Primary School, 150 Palmerston Street, CARLTON
 195 Drummond Street, CARLTON
 (03) 9663 6733
<http://www.dsrg.org.au/>
- **Melton City Council Youth Services**
Melton Youth Facility
 193 Barries Road, Melton, 3337
 (03) 9747 5373

Taylor's Hill Youth and Community Centre
 121 Calder Park Drive
 (03) 9747 5373
<http://www.melton.vic.gov.au>
- **Moonee Valley City Council Youth Services**
 34 Wilson St, MOONEE PONDS, 3039
 (03) 9243 8888
<http://www.mvcc.vic.gov.au>
- **Moreland City Council Youth Services**
 Brunswick Town Hall, 233 Sydney Rd, BRUNSWICK 3056
 (03) 9240 1111
<http://www.moreland.vic.gov.au>
- **Nillumbik Shire Council Youth Services**
 Civic Drive, GREENSBOROUGH, 3088
 (03) 9433 3150
<http://www.nillumbikyouth.vic.gov.au>
- **Whittlesea City Council Youth Services**
EDGE Youth Services
 Shop MM1, Westfield Plenty Valley, 415 McDonalds Rd, MILL PARK, 3082
 (03) 9404 8800
<http://www.baselinewhittlesea.com/>

- **Wyndham City Council Youth Services**
Youth Resource Centre
86 Derrimut Road, HOPPERS CROSSING, 3029
(03) 8734 1355 or 1800 968 844
<http://www.youth.wyndham.vic.gov.au>
- **City of Yarra Youth Services**
Yarra Community Youth Centre
156 Napier Street, FITZROY, 3065
(03) 9426 1455
<http://www.yarracity.vic.gov.au>

Disability Support Services

Day Service Programs

ABLE Australia

616 Riversdale Road, Camberwell, 3124

1300 225 369

<http://www.ableaustralia.org.au>

Description: ABLE Australia offers a variety of programs including music and visual arts therapy. They also offer Able Lifestyle Choices—a community based service providing a range of high quality, individually designed day activities for people with physical, intellectual and sensory disabilities.

Scope Vic

830 Whitehorse Road, Box Hill, 3128

1300 4 SCOPE (72673)

<http://www.scopevic.org.au>

Description: Scope provides individual therapy support to people of all ages and their families. Types of services include:

- Become more independent
- Join in with activities of your choice
- Get active and healthy
- Develop your skills and abilities
- Transition through life's big moments

BANYULE

Araluen Centre

2 Turnham Avenue, Rosanna, 3084

(03) 9458 3355

<http://www.araluen.org>

Description: Rosanna is a safe and secure purpose-built facility providing Day Service Programs and activities to meet the individual needs of up to 40 people. Those who receive their day service here may help at Kevin Heinz Nursery, undertake woodwork or assist the elderly in nursing homes.

Ivanhoe Diamond Valley Centre, Inc. (IDVC)

Helping Hand Association For Intellectually Disabled Inc

88 Mcnamara Street, Macleod 3085

(03) 9459 8175

Description: IDVC provide a range of services to people with a disability that promote access to opportunities to actively participate in the life of the community. Service delivery maintains a particular emphasis on activities that enhance the capacity of local communities to be inclusive of people with a disability.

BRIMBANK

Inclusion Melbourne

Visy Cares Hub, 80B Harvester Road, SUNSHINE, 3020

(03) 9509 4266

<http://www.inclusionmelbourne.org.au>

Description: Inclusion Melbourne provides personalised support for adults with an intellectual disability, commonly known as day services. They support people to live a fulfilled life, to participate in activities based on their own needs, wants and interests and to develop meaningful friendships within the local community.

Yooralla

1 Andrea Street, ST ALBANS, 3021

(03) 9310 8704

<http://www.yooralla.com.au/contact>

Description: Yooralla's Community Hubs provide day services to adults and young people to support a range of lifestyle skills and to promote choice and independence. Support is offered on a long-term basis and are planned to complement the individual's existing informal supports – such as family, friends and other community members - to maximise opportunities for participation within the community. The Community Hubs provide a range of activities and programs facilitated within Yooralla premises or within the community.

DAREBIN

Arts Project Australia

24 High Street, Northcote Victoria 3070

(03) 9482 4484

<http://www.artsproject.org.au>

Description: Arts Project Australia's inner city studio and gallery exist to nurture and promote artists with an intellectual disability as they develop their art practice.

Interact Australia – (Abbotsford)

Ground Floor, Providence Building, Abbotsford Convent

1 St Heliers Street, Abbotsford 3067

(03) 9416 2192

<http://www.interactaus.com.au>

Description: Interact provides an exciting range of tailored services for people with disabilities, their families and carers. Their disability services aim to support and encourage people to participate within the community, create various pathways and empower individuals to make their own choices.

Northern Support Services

30 Union Street, Northcote 3070

(03) 9486 5077

<http://www.nss.org.au>

Ethel Street Office

3-5 Ethel Street

Thornbury, VIC, 3071

Description: Northern Support Services delivers services to people with a disability and their families by utilising available community resources to increase the person's ability to participate and be involved in their local community.

HOBSONS BAY

Annecto

David House Community Hub

Little David Street, Yarraville 3013

(03) 9314 0988

<http://www.annecto.org.au>

Description: Annectos offers a day service program for young people leaving school. They provide individualised/group support and cater for a range of disabilities. They offer accredited and non-accredited courses around recreation, leisure, health & well-being, education and learning, creative arts. They also support people to volunteer in the community.

HUME

Autism Plus

Duncan Court, Westmeadows 3047 (Service Site)
(03) 9982 9722 (Head Office No.) 1300 428 847
<http://www.autismplus.com.au>

Description: Autism Plus provides group supports as part of the "SMART" Program. They aim to foster friendship and camaraderie. An individual seeking access to group-based programs will find a warm and welcoming environment at any of their day services.

Broadmeadows Disability Services (BDS)

241 Camp Road, Broadmeadows 3049
(03) 9309 7448
<http://www.bds.org>

Description: BDS is a day program that provides opportunities for people to explore a range of different life areas, skills, experiences and activities. They support independence & self-help skills; recreation and leisure, education and learning and personal development.

Distinctive Options

Suite 12, 36 Macedon Street, Sunbury 3429 (*Head Office*)
(03) 9740 7100
Corner Barkly & Macedon Streets, Sunbury 3429 (*Lifestyles*)
(03) 9740 7244
<http://www.distinctiveoptions.com.au>

Description: Distinctive Options offers group-based supports from its two Lifestyles facilities located in Sunbury. They also give 1:1 support working with individuals in their own home or within their community. Such support may include travel training, in-home respite, work experience and volunteer placement and social, emotional and personal support.

MARIBYRNONG

Footscray Community Arts Centre (FCAC)

45 Moreland Street, Footscray 3011
(03) 9362 8888
<http://www.footscrayarts.com>

Description: FCAC is a community-engaged, contemporary arts centre working with local, regional and international communities. They collaborate with artists, communities and organisations to build capacity, create opportunities and drive social change.

MELBOURNE

AMAZE (formerly Autism Spectrum Australia ASPECT)

24 Drummond Street, Carlton 3053

1300 308 699

<http://www.autismspectrum.org.au>

Description - AMAZE helps individuals with ASD, their parents/carers and families, support groups, ASD professionals, schools and all others who need information and assistance on the subject of Autism Spectrum Disorder.

Interact Australia

Head Office – Level 6, 171 La Trobe Street, Melbourne 3000

(03) 8650 7000

<http://www.interactaus.com.au>

Description: Interact provides a range of tailored services for people with disabilities, their families and carers. Their disability services aim to support and encourage people to participate within the community, create various pathways and empower individuals to make their own choices.

Melbourne City Mission

164-180 Kingsway, South Melbourne 3205 (Head Office)

(03) 8625 4444

<http://www.melbournecitymission.org.au/services/disability-services>

Description: Melbourne City Mission provides a whole range of support services for those living with or caring for a person with a disability. Through the services they offer, they aim to build the foundations for people to help them achieve their goals and experience life to the full.

MELTON

Merrimu Services Inc.

Cnr Kurunjang Drive & Walsingham Crescent, Melton 3337

(03) 9971 2100

114 McKenzie Street, Melton 3337

(03) 9971 2118

<http://www.merrium.org>

Description: Merrimu is a day service program that helps people with disabilities develop essential life skills so people can confidently take control of their own lives. Through learning opportunities, they help people unlock potential and have more choice about their futures. They create strong communities to help people build social networks and shape a sense of self-identity.

MORELAND

Carinya Society

10 Bellevue Street, Coburg 3058

(03) 9354 3337

<http://www.carinyasociety.org.au>

Description: Carinya is a day service program that runs a variety of both centr- based and community-based programs.

CERES

Cnr Robert & Stewart Streets, BRUNSWICK EAST, 3057

(03) 9389 0124

<http://www.ceres.org.au>

Description: CERES offers a Day Service program for young adults with a disability that was established in 2001 as a joint initiative between CERES and The Department of Health & Human Services (DHHS). Set on the CERES Farm, the focus is a hands-on real work approach where participants can meaningfully engage in the complex and integrated relationship between food production and consumption whilst developing strong interpersonal relationships with each other, with CERES trainers and staff, community members and members of the general public.

Milparinka

331 Albert Street, Brunswick 3056

(03) 9387 9985

138 Lord Street, Richmond 3121

(03) 9428 6004

<http://www.milparinka.org.au>

Description: Milparinka provides tailor-made support services for people with disabilities. They create more typical lifestyle responses and supports within local communities. While some people may need paid supports for different reasons they emphasise the use of natural community supports i.e. ordinary people who work and attend community places and not specialist disability staff.

Yooralla

2-10 Prospect Street, PASCOE VALE, 3044

(03) 9354 1012

<https://www.yooralla.com.au/contact>

Description: Yooralla's Community Hubs provide day services to adults and young people to support a range of lifestyle skills and to promote choice and independence. Support is offered on a long-term basis and are planned to complement the individual's existing informal supports – such as family, friends and other community members - to maximise opportunities for participation within the community. The Community Hubs provide a range of activities and programs facilitated within Yooralla premises or within the community.

NILLUMBIK

LaTrobe Lifeskills

14/9 Mirra Court, Bundoora 3083

(03) 9948 7970

<http://www.life-skillsn.net.au>

Description: La Trobe Lifeskills provides participants with programs that support and assist each individual to maintain their skills and develop their potential. Their Day Programs cover a range of activities that address each person's needs, strengths, interests and preference. Participants benefit from active interaction on the campus facility but also in the wider community. Positive relationships with peers and others are encouraged and supported. Options include Independent Living Skills, Health and Nutrition, Recreation and Leisure activities, Arts and Craft, Music and Drama and Community Participation Projects.

Mill Park Community House & A.T.S.S.

68 Mill Park Drive, Mill Park 3082

(03) 9404 4565

<http://www.millparkcommunityhouse.com>

Description: The Mill Park Community House & A.T.S.S. offers a wide range of services for people with an Intellectual Disability and their caregivers. These include:

- Recreation Programs
- Independent Living
- Educational program
- Literacy & Numeracy
- Computers
- Human Relations
- Counselling
- Social Groups
- Disco's

Plenty Valley Community Health (PVCH)

31A Morang Drive, Mill Park 3082

(03) 9407 6966

<http://www.pvch.org.au>

Description: Plenty Valley Community Health offers both facility and community based services to people with intellectual, physical and sensory disabilities including Acquired Brain Injury. PVCH is a traditional day service where adults with disabilities attend for a range of activities including but not limited to: life skills, bowling, cooking, budgeting, music and dance, sensory programs, communication programs, swimming and other physical activity programs.

St. John of God Accord

108-131 Diamond Creek Road, Greensborough 3088

(03) 9435 5366

<http://www.sjog.org.au>

Description: St. John of God Accord offers personalised, flexible and responsive services that go beyond traditional site-based day services. Their programs highlight the difference between community presence and genuine community engagement.

WHITTLESEA

Whittlesea District Branch of the Helping Hand for Persons with an Intellectual Disability, Inc.

851 High Street, Epping 3078

(03) 9401 1844

<http://www.wdatss.org.au>

Description: Whittlesea District R & R is a respite & recreation program, catering for people with a disability aged 6 years and over who live at home with parents or non-paid carers. It incorporates regular Friday nights, Saturday and Sunday outings throughout the year and throughout peak holiday periods, as well as local, interstate and overseas camps. The major focus is on recreational activities for relaxation and enjoyment.

WYNDHAM

Annecto

Werribee Business Centre

Unit 25, 2-14 Station Place, Werribee 3030

(03) 9314 0988

<http://www.annecto.org.au>

Description: Annecto delivers accredited training, offers respite services between 3 & 6 pm weekdays, as well as runs holiday programs.

Karingal CREATE Youth Wyndham

1-14 Station Place, Werribee 3030

(03) 9974 9600

<http://www.karingal.org.au>

Description: Karingal CREATE is a day service program that works with individuals to plan their personal needs.

Interact Australia – (Hoppers Crossing)

66 Derrimut Road, Hoppers Crossing 3029

(03) 9749 0464

<http://www.interactaus.com.au>

Description: Interact provides a range of tailored services for people with disabilities, their families and carers. Their disability services aim to support and encourage people to participate within the community, create various pathways and empower individuals to make their own choices.

Mambourin

4c Pyke Street, Werribee 3030

(03) 9731 9200

<http://www.mambourin.org>

Description: Mambourin provides individualised support to more than 350 people over the age of 18 through group and individual activities across the western suburbs of Melbourne. These facilities provide for a full suite of programs that are individually designed and structured as per our individual service user's needs. Whether it be for educational purposes, to learn life skills, gain vocational experiences or to simply have fun, Mambourin can tailor a program that suits the individual.

Merrimu Services Inc.

15 Comben Drive, Werribee 3030

<http://www.merrium.org>

Description: Merrimu is a day service program that helps people with disabilities develop essential life skills so people can confidently take control of their own lives. Through learning opportunities, they help people unlock potential and have more choice about their futures. They create strong communities to help people build social networks and shape a sense of self-identity.

Financial Support

Centrelink

Centrelink provides a range of services to help you if you have an illness, injury or a disability that means an individual cannot work, or can only do a limited amount of work. A person with a disability can apply for financial support when they turn 16 years of age. There are also a range of other services that Centrelink can provide to families who have young people living with a disability in their care.

<http://www.humanservices.gov.au/customer/subjects/payments-for-people-living-with-illness-or-disability#a3>

Travel Concessions

There is a support payment for people with disability who are unable to use public transport without substantial assistance and who participate in approved activities – this is also referred to as Mobility Allowance.

Eligibility basics

- aged 16 years or older
- unable to use public transport without substantial assistance because of a disability, illness, or injury
- travel to and from home for paid work, voluntary work, study or training, or to look for work

<http://www.humanservices.gov.au/customer/services/centrelink/mobility-allowance>

Additional Information

Peak Body Associations

- **Action on Disability within Ethnic Communities (ADEC)**
Preston Office
175 Plenty Road, PRESTON, 3072
(03) 9480 1666

Werribee Office
Level 1, 1-3 Watton Street, WERRIBEE, 3030
(03) 8744 2100
<http://www.adec.org.au/>
- **Association for Children with Disabilities**
Suite 2, 98 Morang Road, HAWTHORN, 3122
(03) 9818 2000 or 1800 013 654 (rural callers)
<http://www.acd.org.au>
- **Australians for Disability and Diversity Employment Inc. (ADDE)**
2nd Floor, Ross House, 247 Flinders Lane, MELBOURNE, 3000
(03) 9662 3324 / TTY: 03 9662 3724
<http://www.adde.org.au/>
- **Commission for Children and Young People**
Level 20, 570 Bourke Street, MELBOURNE, 3000
(03) 8601 5884 / 1300 78 29 78
<http://www.cyp.vic.gov.au/>
- **Disability Employment Australia**
Level 4, 140 Bourke Street, MELBOURNE, 3000
(03) 9012 6000
<http://www.disabilityemployment.org.au>
- **National Disability Services**
10 / 369 Royal Parade, PARKVILLE, 3052
(03) 8341 4300
<http://www.nds.org.au/>
- **Victorian Advocacy League for Individuals with Disability Inc. (VALID)**
235 Napier Street, FITZROY, 3065
(03) 9416 4003 / 1800 655 570 (Rural Victoria only)
<http://www.valid.org.au/>